

# Atlas Copco (India) P.Ltd. 2025 Batch

## Atlas Copco - Recruitment Drive - Field Service Engineer (FSE) Hiring B.Tech (Mechanical / EE & EEE)- FEMALE CANDIDATES-2025 Batch

**Company:** - Atlas Copco (India) Private Limited [Formerly known as Atlas Copco (India) Limited]  
[www.atlascopco.com/en-in](http://www.atlascopco.com/en-in)

**About Company:** - Atlas Copco is a Swedish company. The Swedish human culture still runs through the veins of our 38,000 employees in more than 180 countries.

We provide equal opportunity to all applicants and employees and do not discriminate based on race, religion, gender, age, nationality, disability, sexual orientation or political opinion.

**The role:** Is your day successful if you can keep the machines running and if customers are satisfied with your work? As a service technician, do you enjoy having a team of colleagues that looks after your daily planning, makes sure the right spare parts you need are delivered on time and supports you remotely when you are facing more complex technical issues?

- ✓ As a Field Service Technician, you will be the customer's first point of contact with Atlas Copco and an ambassador for our brand. Excellent communication skills, responsiveness to customer demands, computer literacy and accurate service record keeping are important attributes for this position.
- ✓ Your main responsibility will be to perform routine service, fix breakdowns, identify faults, and perform major overhauls on our customer's air compressors. The role will involve travel to customer sites mainly within your region, with occasional travel outside your region. There is also some workshop-based work.
- ✓ We are looking for someone who loves to work autonomously in a diversity of companies. Do you enjoy travelling to different customers in your dedicated region? You can start your day from home and drive to the customer with a company vehicle fully equipped with safe and rock-solid tools.

### Job Location:

- Central South: Bangalore, Bellary, Hyderabad
- Central North: Lucknow, Renukoot, Kanpur/Sultanpur, Raigarh, Indore.
- North Zone: Rudrapur, Faridabad, Noida, Bhiwadi, Amritsar, Bhatinda
- South Zone: Chennai, Visakhapatnam, Nellore, Coimbatore

**Educational Qualification:** B.Tech (Mechanical / EE & EEE).

**Batch:** 2025 passing out batch

**Eligibility Criteria:** Female Candidates having 60% throughout. No Backlogs.

### Salary Details:

- ✓ **For 6 months training period:** CTC INR 5.34 LPA
- ✓ **After 6 months training period (On confirmation):** CTC INR 6.36 LPA
- ✓ **Date of Joining:** June / July 2025 (After final exams).

### Job Profile & Responsibilities:

The aim is to ensure and maximize customer satisfaction through quality services in order to ensure maximum uptime of equipment, more business and market share.

She/He has to provide on-site service support, proper recommendation toward customers and get their valuable feedback on organizational improvement.

She/He has to maintain good customer relationship to understand their requirement and has to work as a bridge in between customer and the Product company in order to help product development to provide proper solution to the customers.

### Service Operations:

- 1) Receive weekly customer visit schedule from the Team Leader.
- 2) Complete the service at customer site.
- 3) Create the service report post job closure and explain to customer Provide service, spare recommendation to the customer
- 4) Complete daily reporting through database
- 5) Understand the service procedure from the technical support team in case of a complex procedure.

IN ORDER TO complete service interventions at customer site

### Service Efficiency:

- 1) Perform service interventions in an efficient manner (First Time Fix the problem) in strict compliance with operating procedures and manuals.
- 2) Improve utilization hours.
- 3) To pass on the business lead generated, to the sales engineer both for aftermarket products and equipment. In order to improve service revenue and enhance customer satisfaction.

### Dealer support:

Support dealer's service engineer to solve complex problems.

Support Dealer's service engineer for timely warranty failure reporting.

**Failure reporting:**

- 1) Timely reporting of warranty complaints and product quality related issues.
- 2) Escalation of customer feedback. In order to help the product ... company in addressing product quality issues.
- 3) Compliance with Corporate Guidelines:
- 4) Follow in letter and spirit the Atlas Copco Vision, Mission and core values.
- 5) Comply with the Atlas Copco Business Code of Conduct.
- 6) Comply with the policies and procedures communicated from time to time.
- 7) Perform any other tasks given by supervisor from time to time.

**Personality requirements:**

- ✓ Committed team player.
- ✓ High levels of energy and drive.
- ✓ Positive attitude.
- ✓ Good communication skill

**Recruitment/Selection Process:**

Step 01: Interested candidates have to apply online at the link below.

Step 02: Company Presentation & Q&A Session (Online Mode or F2F at Campus)

Step 03: Technical Assessment (Online Mode or F2F at Campus | Elimination round)

Step 04: Group Discussions (Online Mode or F2F at Campus | Elimination round)

Step 05: Role Play / Business Games (Online Mode | Elimination round)

Step 06: Technical Interview (Online Mode | Elimination round)

Step 07: HR interview (Online Mode or F2F | Elimination round)

**Registration Link:** <https://tinyurl.com/Atlas-Copco-MP-2025-Batch>

**Last Date of Online Application: Today, 24th September, 2024**