

Notice and Registration Link for Campus Drive for B.E./B.Tech 2021 passing out Batch.

Dear Students,

A "Virtual Joint Campus Drive" by & for "eClinicalWorks India Private Limited" for the 2021 passing out batch B.E./B.TECH.(EC, EEE, CS, IT) Students.

Please refer to the attached files for complete details related to Company, Profile, Role, Responsibility, Salary, Bond Condition and other details.

Recruitment/Selection Process

Step 01: Interested candidates have to apply online at the link given below.

Step 02: Preliminary Screening process - Online Test (To be conducted by NextGen Venture)

Step 03: Group Interaction Round (To be conducted by NextGen Ventures (Online Mode | Elimination Round))

Step 04: Company Presentation & Q&A Session – Optional (Through Virtual Communication mode OR, YouTube link with guidance to be shared by recruiting company officials)

Step 05: Technical Test (To be conducted by company officials | Online Mode | Elimination Round)

Step 06: Technical & HR Interview Rounds (To be conducted by company officials through any virtual communication mode | Elimination Round)

Step 07: Finalization of candidates & declaration of final selected candidates list.

Step 08: Offer letters/letter of intent (LOI) of hiring/selecting the candidate will be issued subsequently by eClinical Works.

Step 09: On boarding

Registration Link: <https://tinyurl.com/eClinicalWorks-2021-Batch>

Last Date of Registration : 2nd January 2021 (Saturday), Time : till 4pm.

Other necessary details will be informed in due time.

Careers at eClinicalWorks, the leading & fastest growing cloud-based healthcare solution provider in the industry

WE'RE MAKING A DIFFERENCE BY IMPROVING HEALTHCARE.

We are eClinicalWorks

The largest cloud-centric, fully integrated EHR for physicians, population health, and patient engagement.

eClinicalWorks (fondly called eCW) was formed in 1999 and has grown to become one of the leading companies in the field of Healthcare IT.

Since ages, humans have attempted to increase life-span and improve the quality of health. Maintaining paper records of patients led to errors in handwritten prescriptions, lost patient files and incorrect medical treatment. This created the need for digitization of medical data. Digitization of medical data has helped doctors and medical professionals reduce cost, reduce errors and improve the quality of healthcare, both for doctors and patients.

We, at eClinicalWorks, have developed software that is used by doctors and staff at clinics and hospitals. We also have created software for patients and interfaces for doctors to connect with pharmacies and laboratories. Through our software and services, we help the doctors achieve the highest level of their efficiency.

Since 1999, we have spread our wings not only across the 50 states of America but also created footprints across the globe. With 10 offices present globally, over 5000 employees are driven to provide healthcare technology solutions of today and tomorrow. We are headquartered in Westborough, Massachusetts, USA and have offices in New York, Atlanta, Chicago, California, Ahmedabad, Mumbai and Bangalore. We have a large infrastructure with more than 14 data centers across the USA.

eClinicalWorks is a highly decorated technology and company, winning numerous awards over the years, including being recognized by IDC and named to Inc. Magazine's Inc. 500 list of the fastest-growing private companies. Its customers are also being recognized for the success they have had using eClinicalWorks, with six customers receiving HIMSS Davies Awards during the past four years, which honor excellence in implementing electronic health record (EHRs).

We, at eClinicalWorks, have dedicated our professional careers to improving healthcare.

We have been quoted in a Harvard business case study for consistently increasing revenue without any external funding since the beginning. We have not only won awards for creating exceptional, user-friendly products and services but also take pride in sharing the awards that our customers win for providing the highest level of quality healthcare to patients.

The healthcare industry demands immense responsibility from its professionals. We build a culture of openness and transparency in which all employees adhere to our Code of Conduct, maintain the highest professional standards, and participate in regular training for ethics, compliance, and patient safety.

We invite individuals with the highest levels of passion, integrity, team work and respect to join the organization to create a long term career with a mission of improving healthcare together!

We are HIRING !

Position A | Job Title: Software Specialist | **Department:** EMR Support | **Shift:** Night Shift

Role Description: The role of a Software Specialist is to communicate with customers (internal and external) to understand the technical issues, analyse and troubleshoot issues to get resolutions within the set timelines. He/she is also expected to document the resolution steps in the CRM.

Key Responsibilities: • Be updated with process and product knowledge • Understand client's infrastructure • Be updated with compliance processes and protocol • Understand client grievances and understand the root cause of the issue created • Maintain internal communication to keep them updated about the status of resolution through calls and emails • Maintain highest level of customer satisfaction through service as well as technical resolution • Bifurcate issues into front end or backend technical issues • Identify and report potential P1 cases in timely manner to the Lead/Mentor • Provide correct and timely resolution to issues • Follow all security and compliance protocol set by the organization and highlight discrepancies in a timely Manner • Document the first communication with the customer on the internal portal • Document timely updates about the status of the resolution on the internal portal

Knowledge: Basic – MySQL, MSSQL, Networking | Additional – Tomcat and Java. **Skills:** Communication (verbal and written), Time management, Assertiveness, Handle pressure, Analytical skills. **Attributes:** Ownership and accountability, Passion, Integrity, Team work

Position B | Job Title: Strategic Account Manager | **Department:** International Support | **Shift:** US Evening

Role Description: Strategic Account manager is a trusted advisor for our clients who oversees all the support issues for our clients and ensure they're resolved in a timely manner with satisfaction. He will be responsible to monitor, manage workload, mitigate potential risks and retain the client.

Key Responsibilities: • Be updated about the new features and enhancements within the product • Be updated with product, process and technical knowledge • Be on kick-off calls (initiation calls) to educate the client • Make sure there is smooth transition from implementation to go-live • Attend to clients on priority in the initial phase of go-live • Keeping track of cases created by their assigned clients and regularly documenting updates in the interaction module • Arrange for training sessions for the clients in case of knowledge discrepancy • Understand client's workflow and recommend necessary solutions • Conduct weekly or periodic calls to understand the health of the account • Involve appropriate teams or stakeholders in case of escalation or risk identification • Recommend appropriate solutions by anticipating probable risks • They are the single point of contact for all the escalations and concerns clients may have related to products/services • Builds strategic relationships with major customers and has regular interactions with all their clients • Delivers value to customers • Consultative selling: Creating simple, effective and collaborative key account growth plans • Conduct PSR surveys and follow up on client satisfaction • Work on client retention

Knowledge: Process and Product knowledge. **Skills:** Communication (Verbal as well as written), Assertiveness, Customer service – rapport building, convincing and negotiation skills, Conflict resolution, Ability to learn, Interpersonal skills. **Attributes:** Ownership & accountability, Passion, Team work, Integrity

For both position A & B, as mentioned above:

Job location: Mumbai. **Number of vacancies:** 40+ (Hiring will strictly depend on the quality of the candidates fulfilling our recruitment parameters).

CTC: INR 3.00 LPA. **Benefits:** • Home Pickup & drop facility (within boundary limits) • Night Shift allowance (over and above the CTC) • Annual bonus based on performance review • Medclaim policy for self & dependents

Educational Qualification: B.E./B.Tech (Electronics, ECE, ETC, EEE, EIE, EXTC, AEIE, CS, IT)

Batch: 2021 passing out batch | **Cut Off Criteria:** None. | **Gender:** Male, Female

Our employment term: Bond Clause - Service bond-Fresher's will serve eClinicalworks India Pvt Ltd for a minimum period of 1 year, from the date of execution under the bond. **Security Cheque** - As a employee he will be submitting a cheque amounting 2 months as security. The cheque is as a collateral, will be not be deposited till the employee is associated with the company 1 year of Bond Period. • The cheque will be collected on the day of joining.

Joining: The candidates have to join tentatively Jul'21 onwards (After Completion of the final semester)

Please note that any candidate applying or selected are not supposed to pay any amount/fees (in any form) to the company or our recruitment partners or any parties concerned at any stage (before, during or after) the recruitment process or joining.

Campus recruitment event organized & coordinated by NEXTGEN VENTURES

eClinicalWorks
"Improving Healthcare Together"

130,000+ Physicians and NPs using eClinicalWorks
80,000+ Facilities running on eClinicalWorks
850,000+ Healthcare professionals using eClinicalWorks