

NOTICE

Campus Drive for BE/MBA/MCA 2017 & 2016 Pass out Batch Students

Company: GENPACT

Branch: BE (All Branches) / MBA/ MCA – 2017/2016 Batch passouts

Criteria: No % Criteria and No active backlog

Date: 21st Jun 17 at MIT CIVIL Auditorium

Reporting Time: 09.30 A.M

Designation: "Process Associate" /"Process Developer".

Process: GD, Face 2 Face Interview

Salary: 1.8 to 3.5 LPA + Incentives

Job Location: Delhi/ Gurgaon / Jaipur / Hyderabad / Kolkata

Job Description: Candidate should have excellent communication skills with customer service experience preferred.

- Respond to inbound customer queries over the phone & e-mail by escalating product bugs.
- Provide phone support and e-mail support to troubleshoot and resolve issues experienced with search engine client.
- Maintain a thorough understanding of Search engine process and policies.
- Demonstrate innovation and intuition in identifying areas requiring operational adaptation or improvement.
- Must have analytical bent of mind with customer centric approach.
- Candidates must have excellent writing skills.
- Respond to customer query and escalations
- Provide email/chat support/Voice support to customer to reduce issues.

Candidates are required to bring:

02 Resumes, College Id proof, 02 colored photographs.

Original & Xerox copies of mark sheets from 10th onwards till now.

About Company: Genpact began in 1997 as a business unit within General Electric. In January 2005, Genpact became an independent company to bring our process expertise and unique DNA in Lean management to clients beyond GE, and then in August 2007, we became a publicly-traded company (NYSE: G). Since December 31, 2005, we have expanded from 19,000+ employees and annual revenues of US \$491.90 million to 75,000+ employees and annual revenues of US\$2.46 billion as of December 31, 2015. Bain Capital became Genpact's largest shareholder in November 2012, with the strategic objective to grow the company further.