

Campus Drive 2017 Batch

Company:---AMAZON

Selection Process:--- Different Interview Rounds (HR Round>>Online Tests>>Final Interview)

Branch:---BE: ME, EC, IT, CE, CS, EX & MCA 2017 Batch

Criteria:-- NO % Criteria

Profile Type:	E-Commerce
Designation:	Customer Service Associate
Pay:	1.79 LPA - 2.62 LPA
Joining Location:	Pune
Venue:	Acropolis, Mangliya, Indore
Campus Date:	08 Mar, 2017 @ 09:30 AM

Company Profile:--

Amazon.com – a place where builders can build. We hire the world's brightest minds and offer them an environment in which they can invent and innovate to improve the experience for our customers. A Fortune 100 company based in Seattle, Washington, Amazon is the global leader in e-commerce. Amazon offers everything from books and electronics to apparel and diamond jewellery. We operate sites in Australia, Brazil, Canada, China, France, Germany, India, Italy, Japan, Mexico, Netherlands, Spain, United Kingdom and United States, and maintain dozens of fulfillment centres around the world which encompass more than 26 million square feet. Amazon teams in India work on complex business challenges to innovate and create efficient solutions that enable various Amazon businesses, including Amazon websites across the world as well as support Payments, Transportation, and Digital products and services like the Kindle family of tablets, e-readers and the store. We are proud to have some of the finest talent and strong leaders with proven experience working to make Amazon the Earth's most customer-centric company. Join us on our journey to be Earth's Most Customer Centric Company.

Job Role and Responsibilities: -Customer Service Associate: The job of Customer Service Associate involves communicating with customers through different mediums (Email, Chat and Phone) by utilizing a variety of software tools to navigate customer accounts, research and review policies and communicate effective solutions in a fun and fast paced environment

Skills:- Amazon is looking for candidates with: Excellent communication (written and verbal) Comprehension and problem solving skills Familiarity with MS-Office, Internet Explorer Good typing skills. Willing to work in a 24*7 environment

Benefits:-Transport Allowance, Night Shift Allowance, Sodexo Meal Coupons Over Time benefits

Please note: Candidates who have appeared for this profile through any source in last 3 months are NOT ELIGIBLE, in case any such person attending the process we will not be able to consider.

IMPORTANT NOTE:

1. Updated Resume
2. Two Passport size photograph
- 3 .Any 1 valid photo id proof to be carried on the interview date (DL/PAN Card/Voter's Id/Passport/Aadhaar card/College Identity Card)
Candidates missing on any of the above details will not be allowed to appear for the process
4. All Educational and Employment documents

Transportation: -- NO BUS AVAILABLE FOR THE EVENT